

2003-200-C

195856

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

Quarter: July - September

Covista, Inc.

(Company Name)

4803 Highway 58

(Street/P.O. Box #)

Year: 2008
OCT 31 2008

Sandra K. Forquer, Controller/VP of Finance

(Signature & Title)

Chattanooga, TN 37416

(City, State, Zip Code)

	<u>July 2008</u>	<u>August 2008</u>	<u>September 2008</u>
Number of Customer Access Lines	<u>960</u>	<u>899</u>	<u>872</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: _____